







## Warnings, Instructions, and Information: Citizen

### Important ECD Product Safety and Health Information

These safety warnings are for your protection as well as the safety of others. Disregarding this information could result in death or serious injury.<sup>1</sup>

 <b>WARNING</b>	
	<p><b>Complete Training First</b> Significant differences exist between each of the TASER International, Inc. ("TASER") Electronic Control Device ("ECD") models. Do not Use<sup>2</sup> or attempt to Use any ECD model unless you have read and understand all instructions and have viewed any applicable training DVD in its entirety.</p>
	<p><b>Read and Obey</b> Read, study, understand, and follow all instructions, training materials, product manuals, and warnings, before Using the TASER® ECD. Failure to comply with the instructions, training materials, product manuals, and warnings could result in death or serious injury to the User, force recipient, and others.</p>
	<p><b>Obey Applicable Laws</b> Use the ECD only in accordance with applicable federal, state, local laws and other regulations or legal requirements. Any Use of an ECD must be legally justifiable.</p>
<p><b>These warnings are effective November 30, 2011, and supersede all prior revisions.</b> The most current warnings are online at <a href="http://www.TASER.com">www.TASER.com</a>.</p> <div style="display: flex; justify-content: center; align-items: center;">  <div style="border: 1px solid black; padding: 5px; margin-left: 10px;"> <p style="text-align: center;"><b>WARNING</b></p> <p><b>Electronic Control Device</b></p> <ul style="list-style-type: none"> <li>• Can temporarily incapacitate target.</li> <li>• Can cause death or serious injury.</li> <li>• Obey warnings, instructions and all laws.</li> <li>• Comply with current training materials and requirements.</li> <li>• See <a href="http://www.TASER.com">www.TASER.com</a>.</li> </ul> </div> </div> <p style="font-size: small; text-align: center;"><i>This warning label appears on newer ECD models.</i></p>	

<sup>1</sup> These warnings are state of the art but cannot address all possible ECD application circumstances or permutations. They are intended to inform Users about reasonably foreseeable potential risks of harm. The decision to Use the ECD in a particular manner or circumstance must follow applicable legal standards. These warnings do not create a standard of care. Herein, the singular is also the plural, the plural includes the singular, and the masculine is also the feminine.

<sup>2</sup> The terms "Use," "Used," "Using," or "User" include, but are not limited to: acquiring; accessing; entrusting; providing; possessing; storing; handling; manipulating; carrying; holstering; drawing; brandishing; displaying; deploying; utilizing; drive-stunning; using alligator or other types of clips or attachments; or discharging an ECD.

### Scope and Purpose

This document presents important safety warnings, instructions, and information intended to reasonably minimize hazards associated with ECD deployment, intended Use, side effects, and environment of Use.

When lawfully Used as directed, ECDs are designed in probe-deployment mode to temporarily incapacitate a person from a safer distance than some other force options, while reducing the likelihood of death or serious injury. Any use of force, physical exertion, capture, control, restraint, or incapacitation involves risks that a person may get hurt or die.

Within this document certain safety signals and signal words are used to call attention to safety messages:












The safety alert symbol is used to alert Users to potential injury hazards. ALWAYS obey all safety messages that follow this symbol to reasonably minimize the risk of death or serious injury when the ECD is Used and to enhance safe operation of the ECD.



The signal word WARNING indicates a hazardous situation which, if not avoided or heeded, could result in death or serious injury. It is intended to direct the User's attention to hazards that may not be obvious, but may be reasonably mitigated by heeding training and instructions, or avoiding certain actions, circumstances, or behaviors, thereby improving the safety of the ECD. WARNINGS may be followed by instructions and information integral to the WARNING.

## Safety Information: ECD Deployment and Use

 <b>WARNING</b>	
	<p><b>Minimize Repeated, Continuous, or Simultaneous<sup>3</sup> Exposures</b> Reasonable efforts should be made to minimize the number of ECD exposures. ECD Users should use the lowest number of ECD exposures that are objectively reasonable to accomplish lawful objectives and should reassess the subject's resistance level before initiating or continuing the exposure.</p>
	<p><b>Sensitive Body Part Hazard</b> When possible, avoid intentionally targeting the ECD on sensitive areas of the body such as the head, throat, chest/breast, or known pre-existing injury areas without legal justification. The preferred target areas are the lower center mass (below chest) for front shots and below the neck area for back shots.</p>
	<p><b>Perform Spark Test</b> ECDs must be safely spark tested every 30-60 days.</p>
	<p><b>Avoid Misuse</b> Use an ECD only for its intended purpose and in legally justifiable situations. Misuse can result in criminal prosecution or civil litigation.</p>
	<p><b>Never Confuse Handgun with ECD</b> Confusing a handgun with an ECD could result in death or serious injury. Learn the difference in the physical feel and holstering characteristics between ECDs and handguns. This should help avoid confusion in the identification, selection, and discharge of the ECD during stressful situations.</p>
	<p><b>Be Aware of Trigger-Held Continuous Discharge</b> If an ECD's trigger is held back it can continue to discharge beyond the pre-programmed cycle until the trigger is released or the power source is expended. Know the pre-programmed cycle for your model ECD.</p>
	<p><b>Be Aware that an ECD or Cartridge May Fail to Fire, Operate, or Be Effective</b> No weapons system, tool, technique, or ECD is always effective. If an ECD, cartridge, or accessory is inoperable, fails to function, or the intended ECD application is ineffective in achieving the desired effect, consider reloading and redeploying, using other force options, disengaging, or using other alternatives. The failure of the ECD to fire, operate, or be effective could result in death or serious injury.</p>
	<p><b>Prepare to Redeploy ECD or Use Backup Plan</b> Always prepare to redeploy the ECD or Use a backup plan. Be familiar with backup plans and acceptable alternatives in the event of ineffective deployment.</p>

<sup>3</sup> "Simultaneous" means delivery to the body of electrical charge by multiple ECDs or multiple completed circuits at the same time.



### Incapacitation, Falling, and Startle Hazard

ECD Use may cause muscular contraction, Neuro Muscular Incapacitation (“NMI”), startling, and falling, which could result in death or serious injury.



### NMI and Secondary Injuries



An ECD may cause NMI if probes are within sufficient proximity to complete a circuit, with sufficient spread, and an adequate circuit is completed and maintained rendering the subject temporarily unable to control movement and may cause a fall. Also, ECD use may cause a startle response. This loss of control or startle may increase risk of death or serious injury resulting from loss of balance, fall, change in momentum, drowning, or loss of control of any mode of transportation, conveyance, or machinery. Especially at risk is a person who:

- could fall and suffer impact injury to the head or other sensitive area;
- is on an elevated or unstable surface (e.g., tree, roof, ladder, ledge, balcony, porch, bridge, crane, dock, chair, bunk bed, or stair);
- is less able to catch or protect self in a fall (e.g., restrained, incapacitated, or immobilized);
- could fall on a sharp object (e.g., holding a knife or other edged weapon or sharp object on ground);
- is running, in motion, or moving under momentum;
- is operating or riding in or on any mode of transportation (e.g., vehicle, bus, bicycle, motorcycle, cart, train, or airplane), conveyance (e.g., escalator, moving walkway, elevator, skateboard, skates, or rollerblades), or machinery;
- is located in water, mud, or marsh environment if the ability to move is restricted; or
- is physically infirm, elderly, or pregnant.



### Eye Injury Hazard



If a TASER probe, electrode or electrical discharge contacts or comes into close proximity to an eye it could result in serious injury, including permanent vision loss. DO NOT intentionally aim an ECD at the eye of a person or animal without justification.



### Laser Light Could Result in Serious Eye Injury

Some TASER ECD models use a LASER as a targeting aid. Avoid intentionally aiming the LASER at the eye of a person or animal without justification. NEVER aim the LASER at aircraft.



### Fire and Explosion Hazard



ECD Use could result in a fire or explosion when flammable gases, fumes, vapors, liquids, or materials are present. An ECD can ignite explosive and flammable clothing or materials, liquids, fumes, gases, or vapors (e.g., gasoline, vapor or gas found in sewer lines or methamphetamine labs, butane-type lighters, or flammable hair gels). Do not knowingly Use an ECD in the presence of any explosive or flammable substance without legal justification. Note that some self-defense sprays use a flammable carrier, such as alcohol.

## Safety Information: ECD Known and Potential Side Effects



### WARNING








Always follow and comply with all instructions, warnings, information, and current TASER training materials to reasonably minimize the risks associated with possible Use and side effects listed below.












### Muscle Contraction or Strain-Related Injury

ECDs can cause strong or moderate muscle contractions that may result in physical exertion, athletic, or sport-type injury, including, but not limited to, injury such as hernia, rupture, dislocation, tear, or other injury to soft tissue, organ, muscle, tendon, ligament, nerve, bone, or joint. Fracture to bone, including compression fracture to vertebrae, may occur. These injuries may be more serious and more likely to occur in people with pre-existing injuries, conditions or special susceptibilities, which include but are not limited to, known or unknown: pregnancy; osteopenia; osteoporosis; spinal injury; or previous muscle, disc, ligament, joint, bone, or tendon damage or surgery. Such injuries may also occur when a person reacts to the ECD deployment or discharge by making a rapid movement.











	<p><b>Physiologic or Metabolic Effects</b></p> <p>The ECD can produce physiologic or metabolic effects which include, but are not limited to, changes in: acidosis; adrenergic states; blood pressure; calcium, creatine kinase ("CK"); electrolytes (including potassium), heart rate and rhythm; lactic acid; myoglobin; pH; respiration; stress hormones or other biochemical neuromodulators (e.g., catecholamines). Reasonable effort should be made to minimize the number of ECD exposures and resulting physiologic and metabolic effects. In human studies of electrical discharge from a single ECD of up to 15 seconds, these effects on acidosis, CK, electrolytes, stress hormones, and vital signs have been comparable to or less than changes expected from physical exertion similar to struggling, resistance, fighting, fleeing, or from the application of some other force tools or techniques. Adverse physiologic or metabolic effects may increase risk of death or serious injury.</p>
	<p><b>Higher Risk Populations</b></p> <p>ECD Use on a pregnant, infirm, elderly, small child, or low body-mass index (BMI) person could increase the risk of death or serious injury. ECD Use has not been scientifically tested on these populations. The ECD should not be Used on members of these populations unless the situation justifies possible higher risk of death or serious injury.</p>
	<p><b>Neurocardiogenic Response (Fainting)</b></p> <p>A person may experience an exaggerated response to an ECD exposure, or threatened exposure, which may result in a person fainting or falling with possible secondary injury.</p>
	<p><b>Seizure</b></p> <p>Repetitive stimuli (e.g., flashing light or electrical stimuli) can induce seizure in some people. This risk may be increased in a person with seizure history or if electrical stimuli pass through the head area. This may also result in a person falling with a possible secondary injury.</p>
	<p><b>Stress and Pain</b></p> <p>The ECD can cause temporary discomfort, pain, stress, panic, or startle which may be injurious to some people. Anticipation of ECD exposure can cause stress, trepidation, panic, startle, or fear, which may also be injurious to some people.</p>

## Safety Information: Probe or Electrode Injury or Infection

 <b>WARNING</b>	
 <b>Probe or Electrode Injury or Infection Hazard</b> ECD Use may cause a mark, burn, scar, penetration, other skin, or tissue damage or infection. Medical care may be required.	
	<p><b>Scarring</b></p> <p>Use of an ECD may cause irritation, puncture, mark, abrasion, rash, burn, keloid, or other scarring that may be permanent. This risk may be increased when using the ECD in drive-stun mode with the cartridge removed. The nature and severity of these effects depends on the area of exposure and method of application, individual susceptibility, and other circumstances surrounding ECD Use, exposure, and after care.</p>
	<p><b>Penetration Injury</b></p> <p>The TASER probe has a small dart point which may cause a penetration injury to a blood vessel or internal organ (including lung, bone, or nerve). The probe or dart point (which may detach) can also puncture or become embedded into a bone, organ, or tissue, which may require immediate medical attention, surgical removal, or may result in scarring, infection, or other serious injury.</p>
	<p><b>Penetration Injury Care</b></p> <p>Injury due to penetration of the probe or dart point into a blood vessel, organ, nerve, or bone may require medical attention. A probe, dart point, or barb embedded in a sensitive area such as the eye, the genital area, breast, neck, throat, or vascular structure may cause serious injury and may require special medical attention and further evaluation.</p>
	<p><b>Probe Removal</b></p> <p>Probe removal may cause injury. Leaving a probe in the body may result in pain or injury. In the case of embedment, organ or bone penetration, or probe, dart point, or barb detachment, immediate medical attention and possible surgical removal may be required.</p>

	<p><b>Skin, Wound, or Infection Treatment</b></p> <p>ECD Use may cause a skin irritation, puncture wound, abrasion, mark, rash, burn, keloid or other scar which may require medical attention and may be permanent. As with any injury of this type, infection or tetanus may occur in some circumstances.</p>
	<p><b>Biohazards</b></p> <p>Utilize appropriate biohazard protocols and personal protective equipment including gloves, masks, and washing of hands and exposed areas as necessary.</p>
	<p><b>Untethered Discharged Probe</b></p> <p>In probe deployment, it is possible that a discharged probe that does not impact a subject or target may become untethered from the wire and travel a significant distance. A loose, untethered probe can cause serious injury.</p>

## Safety Information: General Precautions

 <b>WARNING</b>	
 <b>Unintentional Deployment Hazard</b>	
Unintentional ECD activation could result in death or serious injury to the User and others. Follow and comply with the following instructions to reduce the risk of unintentional Use, deployment, or activation.	
	<p><b>Store In A Secure Location</b></p> <p>Store ECDs, cartridges, and accessories in secure locations inaccessible to children and other unauthorized persons to prevent inappropriate Use, which may result in death or serious injury to the User, other persons, or animals. ECDs, cartridges, and accessories are weapons and are not toys.</p>
	<p><b>Use Of ECD Safety</b></p> <p>Always place the ECD safety switch in the SAFE position when not in Use. Remember to place the ECD safety switch in the ARMED position when you intend to Use the ECD.</p>
	<p><b>Assume ECD Is Loaded</b></p> <p>Always assume that an ECD is loaded and capable of discharging. To avoid unexpected discharge, ensure that no live cartridge is in the ECD when inserting: a battery; DPM, LPM, XDPM battery pack; TASER CAM™ recorder; or while performing spark tests; maintenance; data downloading; or battery charging.</p>
	<p><b>Trigger</b></p> <p>Keep your finger off the trigger until it is legally justifiable to use the ECD.</p>
	<p><b>Keep Body Parts Away From Front of ECD or Cartridge</b></p> <p>Keep your hands and body parts away from the front of the ECD and cartridge, unless instructed otherwise. A discharging ECD or cartridge could result in serious injury.</p>
	<p><b>Avoid Touching Probes/Wires During Discharge</b></p> <p>User should avoid touching the probes and wires and the areas between the probes during the ECD's electrical discharge.</p>
	<p><b>Avoid Static Electricity</b></p> <p>Keep the cartridge away from sources of static electricity. Static electricity can cause the ECD or cartridge to discharge unexpectedly, which could result in serious injury.</p>
	<p><b>Beware of Electronic Equipment Interference</b></p> <p>Interference from electronic transmission equipment in close proximity to the ECD could interfere with the proper operation of the ECD and cause the ECD to discharge. Keep the ECD at least several inches away from other electronic equipment. Place the ECD safety switch in the SAFE position whenever it is immediately adjacent to electronic equipment (including transmitting radios and cell phones). Remember to place the ECD safety switch in the ARMED position prior to attempting Use.</p>

	<p><b>Avoid Dropping ECD or Cartridge</b>          If an ECD or cartridge is dropped or damaged it may unintentionally deploy or discharge, become inoperable, or fail to function, making it unsafe for continued use. If an ECD or cartridge has been dropped or damaged, refer to the product manual.</p>
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## Safety Information: Maintenance

<b>WARNING</b>	
	<p>Failure to maintain an ECD as instructed may cause the ECD to malfunction or fail to function optimally and could result in death or serious injury. Follow and comply with the following instructions to reduce the risk of ECD malfunction, including failure.</p>
	<p><b>Damaged ECD or Cartridge</b>          Do not use a cartridge with a missing blast door unless facing an immediate threat. ECD repair or modification by an unauthorized person may cause the ECD to fire or malfunction, will void the warranty, and may put the User or other person at risk of death or serious injury.</p>
	<p><b>Update ECD Software</b>          Some ECDs, including the X26C™, have the capability for software updating. It is important to acquire, update, and maintain the latest ECD software update. Current ECD software may be obtained by contacting TASER's Customer Service Department.</p>
	<p><b>Use Only TASER-Approved Components, Batteries, Accessories, and Cartridges</b>          The ECD is a sophisticated electronic system. In order to provide proper function, only TASER-approved components, batteries, accessories, and cartridges are to be used with the ECD. Use of anything other than TASER-approved components, batteries, accessories, and cartridges will void the warranty, may cause malfunction, and may put the User or other person at risk of death or serious injury.</p>
	<p><b>Avoid Exposure to Wet Conditions</b>          If the ECD is drenched or immersed in water or other liquid, DO NOT Use the ECD until completing the procedure recommended in the product manual. Incidental exposure to moisture, such as brief exposure to moderate rain, should not unduly affect the operation of the ECD.</p>

## Safety Information: Hazardous Substances

<b>WARNING</b>	
  	<p><b>Hazardous Substances</b>          The ECD contains components that contain chemicals known to the State of California and others to cause cancer and birth defects or other reproductive harm. Do not disassemble.</p>