



Training Bulletin 13-09: Version 20 X26 Software

Background: One of the features built into the TASER® X26 is the ability to upload new operating software as upgrades are developed.

On June 18, 2007, TASER International will release version 20 of the TASER X26 software. All TASER X26s, Digital Power Magazines (DPMs), XDPMs, and TASER CAMs™ shipped after this date will be programmed to version 20. Effective with version 20, the Central Information Display (CID) will display "IIII" instead of "01." The new countdown sequence will be, "05, 04, 03 ,02 ,IIII, 00." This is the result of a software enhancement and is considered a normal version update.

The version 20 software can be uploaded to any existing TASER X26 by simply inserting a DPM that has been programmed to version 20. All DPMs are now fitted with a soft gasket that requires the DPM, XDPM or TASER CAM to be inserted firmly in order to get a good connection and to cause the DPM release button to pop out and secure the DPM in place. (See Training Bulletin 13-04, DPM Gasket.) A "P" will be displayed in the CID and the TASER X26 will go through a programming phase during which the new software is uploaded. **Caution: It is imperative that the TASER X26 not be disturbed during the programming phase.** Moving the safety switch or removing the DPM during the programming phase will corrupt the X26 operating software and require the TASER X26 to be sent to TASER International for reprogramming.

After the TASER X26 has completed programming, the CID will go through the standard boot-up cycle. Once the cycle is completed, the DPM can be removed and the older DPM can be reinserted into the TASER X26. The TASER X26 will retain the most current software. The DPM, XDPM or TASER CAM can then be used to upgrade the software in other TASER X26 devices.

All questions should be directed to the TASER International Customer Support Department at Sales@TASER.com or by calling (800) 978-2737.